

# JEFFREY WILBER

Technical Operations Manager



Jeffrey Wilber, Technical Operations Manager at Modality Solutions, leads internal and testing operations at the Micro Transportation Simulation Laboratory (mTSL) in Greenwood, Indiana. He manages day-to-day facility functions, including shipping and receiving, testing, and resource management, and is responsible for all internal and expansion projects at the site.

His continuous improvement focus spans equipment upkeep, qualification, and validation, as well as operational and procedural improvements across the lab team. Jeffrey leads a team of engineers responsible for generating data on the impact of five environmental hazards, temperature, humidity, pressure, shock, and vibration, on the critical-to-quality attributes of biologics, pharmaceuticals, gene and cell therapy, and combination medical device products.

Earlier in his tenure at Modality Solutions, Jeffrey worked directly with clients to develop transport validation test protocols and produced comprehensive technical reports based on test results. He presented findings to clients and collaborated with the team to engineer solutions that supported product-specific supply chain risk assessments, thermal packaging applications, and lab testing, calibration, and maintenance.

When asked about what he enjoys most about his role, Jeffrey mentioned the reward of guiding younger engineers and technicians to develop their skills and work alongside clients to find solutions to complex cold chain challenges, using data to drive decisions that ultimately help deliver pharmaceutical products to the patient.

## Education

Bachelor of Science, Chemical Engineering

Texas A&M University